

U.S. PATENT DOCUMENTS

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## FOREIGN PATENT DOCUMENTS

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**OTHER DOCUMENTS** (Including Author, Title, Date, Pertinent Pages, Etc.)

52	B	MAYBURY <i>et al.</i> , "Expert Finding for Collaborative Virtual Environments", <u>Communications of the ACM</u> , Vol. 44, No. 12, December 2001, pages 1, 2, 55, 56.
52	C	MATTOX <i>et al.</i> , "Enterprise Expert and Knowledge Discovery", <u>Proceedings of the International Conference on Human Computer Interaction Conference</u> , August 23-27, 1999, Munich, Germany, 11 pages.
52	D	"Automated Expertise Profiling Saves Time", <a href="http://www.tacit.com/products/profiling.html">http://www.tacit.com/products/profiling.html</a> , printed 1/9/02, 3 pages.
52	E	"KnowledgeMail", <a href="http://www.tacit.com/products/knowledgemail.html">http://www.tacit.com/products/knowledgemail.html</a> , printed 1/9/02, 3 pages.
52	F	"Expertise Discovery & Search", <a href="http://www.tacit.com/products/espdiscovery.html">http://www.tacit.com/products/espdiscovery.html</a> , printed 1/9/02, 2 pages.

EXAMINER <i>Da Silva</i>	DATE CONSIDERED <i>5/2/04</i>
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to Applicant.	